## UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF FLORIDA

CASE NO.: 8:20-cv-394

## SECURITIES AND EXCHANGE COMMISSION,

Plaintiff,

v.

KINETIC INVESTMENT GROUP, LLC and MICHAEL SCOTT WILLIAMS,

Defendants, and

KINETIC FUNDS I, LLC, KCL SERVICES, LLC d/b/a LENDACY, SCIPIO, LLC, LF 42, LLC, EL MORRO FINANCIAL GROUP, LLC, and KIH, INC., f/k/a KINETIC INTERNATIONAL, LLC,

Relief Defendants.

## THE RECEIVER'S RESPONSE TO THE COURT'S JULY 1, 2020 ORDER

On July 1, 2020, the Court entered an Order (the "Order") (Doc. 99) concerning the Receiver's First Interim Omnibus Application for Allowance and Payment of Professionals' Fees and Reimbursement of Expenses (the "Fee Application") (Doc. 74). The Order referenced a fee invoice submitted by the Receiver's Court-approved forensic technology professional that "includes 6 hours billed by Rohr at a rate of \$1,000 per hour for 'Triage Reporting'" and requested clarification from the Receiver. Doc. 99 p. 2. The Receiver appreciates the opportunity to provide the requested clarification.

In the Receiver's Motion for Authorization to Employ Information Technology and Support Personnel filed on March 6, 2020 (the "Motion") (Doc. 38), the Receiver sought

approval to retain E-Hounds to provide forensic technology services. Doc. 38. In its proposal and fee schedule attached as Exhibit B to that Motion and attached hereto as Exhibit 1, E-Hounds proposed a standard rate of \$195 - \$250 per hour depending on the standard or expedited nature of the timeline as well as fees for other services including a "Triage Service" for a \$1,000 flat fee that included "basic processing of single computer, identifying initial data, history, deletions, and data movement." Doc. 38-2 p. 4. In discussions with E-Hounds, the Receiver understands that this "Triage Service" is a flat-fee service performed on a seized computer that can often take anywhere from 4 hours to 20 hours to complete and includes identifying potential alternative data sources, data recovery, and generating reports used in the case. This flat fee structure is offered to allow the Receiver to accurate gauge expenses and avoid any cost uncertainty.

The Receiver has confirmed with E-Hounds that the six entries on E-Hounds' invoice for "Triage Reporting" were not hourly billing rates but rather were the flat fee "Triage Service" as referenced in E-Hounds' fee schedule performed for the specific computer identified in the description. Neither Mr. Rohr nor anyone at E-Hounds has billed their time at a rate of \$1,000 per hour. The Receiver has provided a copy of the Order to E-Hounds and will work with E-Hounds and all professionals to ensure that future fee applications and submitted invoices include sufficient clarification on the type and description of requested fees and costs.

Provided this explanation satisfies the Court's inquiry, the Receiver respectfully requests that the Court enter an Order (i) approving the Fee Application in its entirety; and (ii) providing any further relief deemed just and proper.

## **QUARLES & BRADY LLP**

/s/ Jordan D. Maglich
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## **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that on this 2nd day of July, 2020, I electronically filed the foregoing with the Clerk of the Court by using the CM/ECF system which will send a Notice of Electronic Filing to the following counsel of record:

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Counsel for Defendant Michael Williams

/s/ Jordan D. Maglich
Attorney

# **EXHIBIT 1**

## Case 8:20-cv-00394-WISS-SIPIF | Document 3892 | Filled 02/02/20 | Page 2 of 8 PageID 2482



PLEASE NOTE OUR NEW ADDRESS ----->

32815 US 19 North Suite 100 Palm Harbor, Florida 34684 Tel (727) 726-8985 email - support@ehounds.com

03/05/2020

E-Hounds, Inc.

**To:** Nichole Perez, Quarles & Brady LLP **CASE REFERENCE:** Receivership (TBD)

Thank you for contacting E-Hounds Computer Evidence Services. We appreciate the opportunity to assist you in this case. Computer evidence can sometimes be overwhelming and burdensome, but we try to alleviate those concerns. If you have questions at any time, we encourage you to contact our offices. The following is a basic timeline of steps we take in most cases:

#### 1. Planning:

Advise as to what types of evidence are likely to be found - What might be a "smoking gun"?

Analyze password, encryption, or storage systems - is there any mobile devices or cloud based data at issue?

Determine location of targeted evidence and define the most efficient set of data to search.

## 2. Acquisition: (See Page 4 for more information on Forensic Acquisition & Preservation)

Determine the physical location of the targeted evidence (where is the media now?)

Preservation or acquisition which will safeguard the original, ensure metadata is maintained and provide for chain of custody.

## 3. Recovery:

Restore any unreadable data to accessible formats.

Convert data as needed to readable formats, including Optical Character Recognition (OCR) to make scans, faxes, and photos of documents searchable

## 4. Analysis & Review:

Varies depending on case requirements but generally takes one of two tracks:

E-Discovery Track Computer Forensics Track

Custodian assignment "Triage" - Identifying activity (USB, alternate email account usage)

Keyword search (identifiable by sender, dates, or content)

Determining if there are deletions

Privilege and Date filtering Internet Activity

Data authenticity/integrity analysis File Access Activity (networks, cloud services, local hard drives)

**NEW!** E-Hounds Review proprietary encrypted review platform Communications with unknown parties

## 5. Reporting & Deliverables:

Deliverable packages, often ready same day in a variety of formats.

Customized evidence reports and exhibits

Affidavits and certified copies of data

Expert witness testimony (if required)

**On-Site Services and Acquisition-** While FedEx or UPS are very reliable couriers, often our clients prefer to have a critical piece of evidence not leave their sight. We can provide for two separate options in these cases.

- 1. A forensic copy can be made in the presence of all parties involved at our lab in Palm Harbor, Florida
- 2. A forensic copy can be made onsite at the location of the parties choosing by an E-Hounds Technician.

To control Chain of Custody issues that may arise, E-Hounds does not advise allowing any other person without extensive Forensic Computer Training to have access to media which may be subject to Evidence Recovery. This includes making copies or images. ONLY AFTER a Forensic Copy has been made, the original media may be used again if absolutely necessary.

#### TO SUBMIT YOUR CASE - PLEASE COMPLETE:

- **1.** Authorization Form (Next Page)
- 2. Completed Fee Agreement (Page 3)
- 3. Payment Arrangements and Evaluation Retainer (We accept Check, Wire Transfer, and all Major Credit Cards.)

Thank you again for contacting



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E-Hounds, Inc. **Digital Evidence Services** 32815 US 19 North Suite 100 Palm Harbor, Florida 34684 Tel (727) 726-8985

email - support@ehounds.com

| Quarles & Brady LLP Quarle   |   | Party(s): (List Additional if necessary) es & Brady LLP ble Perez   |   | Phone Number(s):<br><b>813-387-0299</b>   |  |
|--|---|---|---|---|--|
| Shipping Address:  | Billing EMA   | All billing is sent by email.<br>All. Address(es):<br>erez@quarles.com  |   |   |  |
| CASE STYLE (or opposing parties names) Receivership (TBD)  | have any questions. * "Triage Workup" is a bas<br>an initial "fact-finding" or  | Data Recovery Court Appointment   | l-in-one" flat fee per compu<br>oes not include any on-site   | iter, and is intended to provide  |  |
| SERVICES REQUESTED (Please provide go  |   |   |   |   |  |
|  |   | Initial Case Notes (Taken from our First C  | <del></del>   |   |  |
| Current E-Hounds Assigned Case<br>Case Logged <b>03/05/2020 11:54:58</b><br><b>Case Reference - Receivership (TB</b>   | AM  | Identification, collection and  | *   | receivership matter.  |  |
| Client engages and authorizes E-Ho recovery services, in whole or in part, Hounds Fee Agreement, without wh Agreement and Retainer fees are rece work stoppage. Client is the legal contents are covered under separate agrees to hold any and all informatio revealed any such data as it may recourt order. E-HOUNDS will not assuliability for its use or misuse by the elimited to destruction and/or loss of any other agency, whether prior to dethe physical preservation and protectifurther understands that E-HOUNDS agrees to be fully and wholly responincurs relating to this engagement, be payment for services rendered as appacceptance of these terms and author | in the above styled case. Click, E-HOUNDS reserves the ived by E-HOUNDS. E-HOU owner, representative, or othe agreement such as Attorned in and/or data belonging to the over to any person, agency, outlined any responsibility for the click following recovery, residata resulting from E-HOUNDS or following to be for any court costs, attempted to the cost of the cost | ent understands that the feeter ight to stop all services NDS shall in no way be held in herwise has legal right to pey/Client Privilege or Confide the Client in strictest confideror entity other than those special nature or content of the mistoration, and/or reconstruct DS services, not handling of eving its release from E-HOU ent while it is in the immediate claims relating to or arising formey fees, subpoena appearance by be required. Client and his engagement is due immediate. | s for all services are acce without penalty until successions and penalty until successions and penalty until successions and penalty and/or data concential Work Product or Conce, and E-HOUNDS shat ecifically authorized by the edia provided by the Clie ion. Client understands media or related equipment NDS. E-HOUNDS can obtained to the care, custody, and confrom service(s) requested rance, deposition and/or Billing Party also agreed diately upon receipt of in | pted under the separate E-ch time as the signed Fee for any damages caused by stained therein (unless said Court Order). E-HOUNDS II not reveal or cause to be the Client or as provided by ent, and will not accept any that E-HOUNDS liability is nent, either by the Client or nly accept responsibility for ntrol of E-HOUNDS. Client . Client and/or Billing Party penalties which E-Hounds and understand that FULL |  |
| Signature on behalf of Client  | Title   | Date  |   |   |  |

Name (Please Print)

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E-Hounds, Inc. **Digital Evidence Services** 

32815 US 19 North Suite 100 Palm Harbor, Florida 34684

Tel (727) 726-8985 email - support@ehounds.com

## Fee Agreement for Case E9578, submitted 03/05/2020 11:54:58 AM Quarles & Brady LLP, Nichole Perez(Billing Party)

Retainer and Billing: A retainer is required prior to case intake and setup, acquisition of computer evidence, consultation or review, or long term data storage (we keep copies of your evidence until your case is closed, either by you or the courts) and is generally applied proportionally throughout your case. E-Hounds nor any of it's employees/officers may be listed as a witness without retaining our services (\$1000 flat fee for listing as witness without retainer). All retainer amounts are nonrefundable after 30 calendar days. We invoice every 15 days or as case activity warrants.

Travel Charges: E-Hounds' Evidence Technicians are available for onsite service and travel globally. Billing for onsite work is based on the hourly fee, "portal to portal". Travel time is based on published drive times (e.g. Google Maps estimates) or published flight times (if drive time exceeds 6 hours). We do not charge for travel expenses incurred during your case unless flight is required in less than seven days of notice, or in the event of international travel. Extensive travel (e.g. requiring overnight stay) we do not charge for 6 hours sleep time, and may reduce your travel time rate depending on the work being performed. Less than seven days notice for cases requiring air travel will be charged on an EXPEDITED TIMELINE. All flights shall be booked "Business Class" whenever available.

Media Intake: E-Hounds maintains strict chain of custody procedures. All media is photographed, noted, inventoried, tagged and maintained to safeguard and preserve evidence. A flat fee is charged for each piece of media received or acquired. This fee also provides for the secure deletion of data stored by E-Hounds at case closure. Data Recovery services are quoted as needed for damaged and non-functioning media.

Hourly Billing: Our average case fees to forensically acquire, analyze and report on a single computer (around 200 gigabytes of data) ranges from \$1500 to \$5000 depending on the requests made (not including any onsite work). Substantial keyword requests can increase hourly costs drastically, and can often be minimized by advising E-Hounds as to expectations and goals. If there is a large quantity of data to be recovered, or substantial data results from a search, billing can be substantial. Less than 48 hours notice for any onsite work, as well as weekend or after-hours service will be charged as an Expedited Timeline.

Expert Services: Expert Witness, Consulting Expert, and any form of sworn testimony included deposition is billed in advance with a half-day (4 hour) minimum. Less than 48 hours notice for expert services is billed at the expedited rate. Expert fees must be received at least 48 hours prior to any scheduled local appearance and 7 days prior to appearance requiring travel. All fees are nonrefundable once received. Expert fees are charged portal to portal. Additional hours as needed will be billed after appearance.

E-Hounds Review Platform: E-Hounds can, at your option, provide a unique search and review platform. All data is hosted on E-Hounds secure servers, and never transmitted or accessed by third party service providers. You access our platform through an encrypted web browser over the internet. Fees for this service are billed monthly and vary based on usage starting at \$995. We do not charge per gigabyte.

All billing is DUE ON RECEIPT. All unpaid balances over 30 days will be subject to a 1.5% fee per month. Any unpaid balances over 90 days will be subject to equipment forfeiture, data erasure, collection process and reasonable attorney's fees incurred in collection. Services by E-Hounds is rendered on behalf of the agency, agent, or party contracting for the services, and payment for such services is the sole liability and responsibility of that agency, agent, or party, and is not transferrable nor assignable. Your authorized signature below indicates acceptance of these terms.

#### FFF SCHEDULE. Retainer Amount Requested \$0

(an additional retainer may be requested for expedited acquisitions)

## Standard Timeline (15 to 20 Business Days)

(A mixture of standard and expedited services is common)

Standard Rate \$195.00 per hour \$245.00 per hour as Court Appointment Sworn Testimony \$400.00 per hour

**Expert Consultant** \$300.00 to \$350 per hour \$95 to \$195 per GB File Conversion Intake/Preservation \$225.00 per source

\$50.00 per CD/DVD

## **Expedited Timeline**

("Front of the Line", Less than 48 hours notice, After Hours)

Standard Rate \$250.00 per hour \$295.00 per hour as Court Appointment Sworn Testimony \$500.00 per hour **Expert Consultant** \$400.00 per hour \$95 to \$195 per GB File Conversion \$275.00 per per source Intake/Preservation \$75.00 per CD/DVD

**EH Review Platform** \$995 per month "Triage Service" - Basic processing of single computer, identifying EH Review add'l users initial data, history, deletions, and data movement. \$1000 Flat \$95 per month

| Signature | on | behalf | of | Respor | sible | Party |
|-----------|----|--------|----|--------|-------|-------|



E-Hounds Computer Evidence & Data Recovery Lab specializes in finding, recovering, searching and analyzing computer information for use in legal matters. Through programs specifically designed for attorneys and paralegals, or through our wide range of individual services, we provide solutions to managing this often amorphous dimension of discovery.



## Ask about the E-Hounds Review Platform! What is E-Hounds Review?

You've probably heard of common litigation tools such as Relativity, Concordance, Summation, iLook. So have we. We also saw and read about the skyrocketing costs of e-discovery review and hosted platforms. Did you know that during Apple Inc. v. Samsung Elecs. Co., 2014 U.S. Dist. LEXIS 132830 Apple cited e-discovery costs of \$1,486,475.01 just for hosting produced documents on a third party service?!! E-Hounds has done something about that. We offer our clients the use of our in-house E-Hounds Review Platform. We don't charge by the gigabyte, nor the page. Data set sizes don't affect us (or your costs). We host your data in house, on our secure servers. We provide you and reviewers of your choosing, encrypted access to see, search, tag and review the documents and data in your case. After you've selected the documents you need, you can even create your own deliverable package. Sounds great? Sounds scary? No problem - we're here to help. We use these tools every day, and we act as your personal support team - no outside third party vendors.

Simple, intuitive, task based review - at a cost that's affordable no matter the size of the case. "But how can you do that?!" It's simple - it's not all that we do. We don't want to just host your data, and say goodbye. We're part of your team, from beginning to end. From initial collection, to custodial culling, to deduplication, to expert consultancy, to litigation testimony. We see too many large e-discovery houses that don't care if they burn through your litigation budget.

## **About Forensic Preservation** What is a forensic acquisition?

Forensic acquisition (also known as "imaging" or "forensic preservation") is an absolutely necessary process which takes a "snapshot" of a computer, effectively freezing the contents up to that date. This includes deleted files and fragments of old documents as well as the original dates and times of alterations, copying of files and deletion dates. Safeguards are taken to ensure that the original media (hard drive, CD-ROM, server data, cell phone, tablet, etc...) remains unaltered during the acquisition process.

## **About "Triage" Services** How to know if you have a problem before it's a problem...

This is a newer, cost effective flat rate service, priced *per computer or device*. Typically a flat \$1000 (shipped or delivered to our lab) and includes the imaging preservation process. We go through everything, internet history, cloud access, files opened and changed, USB devices connected and how they were used, networks accessed... etc. We go over it with you, and provide exhibits of what is key to any findings (essentially reports for you or the client to review and determine if there's a deeper rabbit hole to pursue). It doesn't include an expert report, affidavits, or any kind of testimony. That's based hourly beyond the triage phase.



## How long does a forensic preservation take?

There are many factors involved in gauging the amount of time needed to perform an preservation. The average 500gb hard drive will typically take 2 or 3 hours. The average Mobile phone will take 1 to 3 hours depending on the manufacturer, and the amount of content (if it has tens of thousands of text messages, it takes longer than only a few thousand).

## How long does data loading, indexing, and deduplication take?

Again, there are a number of factors that influence the timing of processing, but typical cases can be loaded for review within 48 hours of final data collection.

(727) 726-8985